



# Safety Escort Services



Did you know the University of Miami Police Department maintains a system of over 100 strategically located Blue Light Telephones on the Coral Gables campus?



Blue Light Phones are marked with an illumined blue light to aid in day and nighttime identification. All are connected directly to the UM Police Dispatch Center and identify the location of the caller in the event he or she is unable to speak.

Blue Light Phones may be used to:

- Report an emergency.
- Request a security escort.
- Report suspicious persons or activities.
- Obtain information.



## **ESCORT FAQ:**

## Q. What exactly is a "Safety Escort"?

A. A UM Police employee or security affiliate will make sure you are free to walk the campus safely. One of these professionals will meet you and walk with or transport you safely to your destination.

### Q. Who provides safety escorts?

A. Only UM Police employees and security affiliates provide safety escorts. Escort providers have a police radio and are in constant contact with University Police.

## Q. How do I request a safety escort?

- A. Simple. Call UM Police:
  - 8-6666 from a Coral Gables campus phone.
  - (305) 284-6666 from a noncampus phone.
  - Use one of more than 100 Blue Light Telephones located throughout campus.
  - Ask any Police Officers, Uniformed Security Officers or Student Security Patrol Aide you see on campus.

Q. Who can request a safety escort?

#### A. ANYONE!

- Q. When are safety escorts available?
- A. Safety escorts are available 24 hours a day, 7 days a week, 365 days a year.
- Q. Is there a charge for the safety escort?
- A. Safety escorts are FREE, but you may be asked to present your *'Cane Card*.
- Q. How far will a safety escort take me?
- A. Generally, safety escorts only cover the campus, including the University Village and the Holiday Inn. However, extenuating situations may be dealt with on a case-by-case basis. Don't confuse a safety escort with transportation. We will, however, provide for your safety while transportation arrangements are made. For example you may be escorted to the police station where you can wait safely for a ride to somewhere off campus.

# Q. How long does it take for an officer to respond once I call for a safety escort?

A. It depends on where you are calling from and what your current situation is. If you are outside (by a blue light phone or on your cell phone), there will be an expedited response as we understand you may feel vulnerable out in the open. If you are inside a University building, and you feel secure, the average response time is approximately ten minutes. We suggest you plan ahead and call several minutes before you plan to leave to minimize your wait.

# Q. Is there a limit to the number of safety escort requests an individual can make?

A. ABSOLUTELY NOT! Limiting safety escorts goes against our mission of providing and maintaining a safe and secure campus environment. We encourage you to use escorts and never walk alone, especially after dark.



## NEVER HESITATE TO CONTACT UM POLICE

UM Police Dispatch	(305) 284-6666
UM Police Fax	(305) 284-1541
UM Crime Prevention	(305) 284-1105
SART Hotline	(305) 798-6666

### www.miami.edu/police



#### UNIVERSITY OF MIAMI



#### UNIVERSITY POLICE: (305) 284-6666 - PROGRAM IT IN YOUR CELL PHONE NOW